Business Communications

Services and Solutions

Ask us about:

- Servicing your existing solution
- Free site analysis
- Our array of solutions for every size business

InfoSystems

Empowering Business. Approachable Technology.

em•pow•er (verb) – To give power or authority to. To enable.
ap•proach•a•ble (adjective) – Accessible. Easy to meet, know, talk with.

Communications and Collaboration Services

InfoSystems Communications Certifications:

Mitel 3300 ICP

Mitel 5000 CP I+M

Mitel 3300 Virtual MCD

Mitel Anyware Cloud Solution

Mitel Communications Director (MCD) for 3300 ICP

NEC SL1100 Telephone System

NEC DSX

Polycom Infrastructure Solutions Pre-Sales Technical Training

Polycom Video Solutions Pre-Sales Technical Training

Polycom Voice Over IP (VoIP) Pre-Sales Technical Certification

Polycom Wireless Solutions Pre-Sales Technical Training

PanTerra Overview Certification

PanTerra Basic Administrative Certification

PanTerra ACD Certification

PanTerra On-Line Partner Sales

Communications technology for business has evolved over the past several years by combining traditional voice telephony with the data network.

This convergence of technologies has enabled a full-featured, always-on communications system that can be delivered to the end user through their device of choice…desktop, laptop, tablet, mobile phone or desk phone.

These enhanced networks are able to deliver voice service, presence (availability) indicators, instant messaging, video conferencing, audio conferencing, fax and email that are all packed with features and ready to fly.

InfoSystems Communications Services

- VoIP (Voice Over Internet Protocol)
- SIP Trunking
- Cloud Solutions
- Unified Communications
- Cabling and Infrastructure
- Traditional Telephony
- Maintenance and Support for Phone and Communications Systems

InfoSystems Industry-leading Partners

- IBM
- Mitel
- PanTerra
- EPB
- Polycom

Plus . . . we offer a wealth of skilled support for new and existing telephone solutions, computer networks, operating systems, servers, workstations, certified data cabling, wireless solutions, custom software development and secure Internet connectivity.

More Solutions Next Page

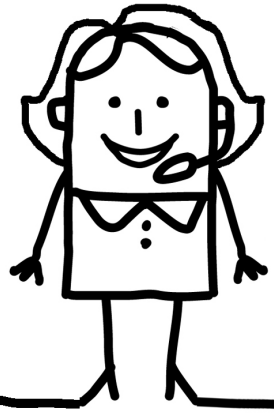
Unified Communications

ABOUT INFOSYSTEMS

Since 1994, InfoSystems has been, and continues to be, the approachable provider of reliable technology solutions for enterprise and small-to-medium sized businesses.

InfoSystems is one of the fastest-growing IT, communications and software solutions providers in the Chattanooga, Knoxville and Nashville areas. A unique business-first approach layered with IT expertise has led InfoSystems to receive numerous industry and community awards.

InfoSystems offers four areas of expertise: Technology Solutions, including storage and information solutions, disaster recovery and infrastructure optimization; Communications Services, for scalable, efficiency-centric platform solutions of unified communications that optimize productivity and cut costs; Software Services, including collaboration, custom software and applications development, plus integration, legacy and migration solutions; and iAssurance Managed Services, a predictable and economical investment in 24/7 reliability and stability.



InfoSystems offers a scalable, efficiency-centric platform of unified communications designed to optimize productivity and cut costs through all forms of business communication: voice, fax, e-mail, instant messaging, presence and audio/video conferencing.

The unified platform significantly improves rapport with your customers, offers Skype alternatives, leverages existing investments and fine-tunes productivity for a significantly lower total cost of ownership.

Think about it. How much time do your employees spend wrestling with schedules, fielding service calls, locating key personnel, managing voicemails, emails and faxes?

Today you can combine all of these services into one centrally managed solution. It's truly business on the fly.

Key Features Available

- Voice Services
- Unlimited Calling
- Intelligent Call Routing
- Voicemail to Email
- Call Recording
- Ring Groups
- Personal Conferencing
- Messaging Services
- Secure IM/Text and Chat Messaging
- Hosted Email/Calendar
- Personal Fax to Email
- Voice Transcription
- Unified Messaging
- Collaboration Services
- Conference Calling
- Web Meeting
- IM Conferencing
- Desktop Sharing
- Remote Desktop Access
- White Boarding
- Call Center Services
- Virtual Call Center
- Skills-based Routing
- Live Monitoring
- Supervisory Mode

For more information, please contact the InfoSystems Sales Team.

423-624-6551

www.infosystems.biz

InfoSystems is headquartered in Chattanooga, Tennessee, with teams in Nashville, Knoxville and Atlanta.

Ask about our support services for new and existing telephone solutions, computer networks, operating systems, servers, workstations, certified data cabling, wireless solutions, custom software development and secure Internet connectivity.

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